



As a victim of crime, you may need medical attention, emotional support, or financial assistance. Services are available to you; whether or not you decide to report a crime to the police.



Thunder Bay Victim Services

A victim is any person whose personal rights have been violated by criminal, violent or aggressive acts. Victims may suffer physical injury, financial loss, and experience such emotions as anger, fear, guilt, confusion and helplessness.

What Can You Do

- If you or someone else is hurt, call 911
- If you or someone else is in danger, get yourself or others to a safe place, such as a shelter, and call the police (911)
- Know Your Rights - See fact sheet

Where to Find Help

24 Hour Crisis Lines:

Beendigen Inc. Crisis Home	346-4357
Centre des Femmes Francophones du Nord-Ouest de l'Ontario	1-877-336-2433
Faye Peterson Transition House	345-0450 or 1-800-465-6971 (Voice & TDD)
Kid's Help Phone	1-800-668-6868
Thunder Bay Crisis Response Service	345-5564
Thunder Bay Sexual Assault/Sexual Abuse Counselling & Crisis Centre	344-4502

Protection:

Emergency	911
Anishinabek Police Services (Thunder Bay)	625-0232
Nishnawbe-Aski Police Services (for NAN communities) (General Headquarters)	1-800-654-6277
O.P.P Thunder Bay	1-888-310-1122
Thunder Bay Police (non-emergency)	684-1200

For more information, visit:

www.crcvc.ca/en
www.canadajustice.ca



Thunder Bay

Victim Services

Emergency Food Banks:

Beendigen Inc.	(office) 622-1121
Faye Peterson Transition House	345-0450 or 1-800-465-6971

Other Shelters:

Salvation Army Booth Centre (Men's Hostel)	345-7319
Shelter House	623-8182

Court Support / Legal Assistance:

Court Advocate (Thunder Bay Sexual Assault/ Sexual Abuse Counselling & Crisis Centre)	345-0894
Criminal Injuries Compensation Board	1-800-372-7463
Crown Attorney's Office (Ontario Court of Justice)	625-1620
(Superior Court of Justice)	343-2720
Family Duty Council	623-1920
Family Law Office/Legal Aid Ontario	346-2950
Kinna-aweya Legal Clinic (Thunder Bay)	344-2478 or 1-888-373-3309
Legal Aid Ontario	345-1972
Nishnawbe-Aski Legal Services	622-1413
Victim Assistance Unit (Thunder Bay Police)	684-1290
Victim/Witness Assistance Program (Ministry of the Attorney General)	625-1627
Victim Information Support Line (Referral for counseling. Not a crisis line)	1-888-579-2888

Counselling, Support, and Information:

Anishnawbe Mushkiki	343-4843
Assaulted Women's Helpline	1-866-863-0511
Beendigen Inc. (24 Hour Crisis Line)	346-4357 or (toll free) 1-888-200-9997
Catholic Family Development Centre	345-7323
Centre des Femmes Francophones du Nord-Ouest de l'Ontario	684-1955 or (24 Hour Crisis Line) 1-877-336-2433 <i>(Number is not Toll Free in Thunder Bay)</i>
Thunder Bay Counselling Centre	684-1880
Faye Peterson Transition House	345-0450 or 1-800-465-6971
Correctional Service of Canada Regional Victim Liaison Coordinator (federal offenders from northwestern Ontario)	1-306-975-4850
Victim Information Ontario Office (Kingston)	613-634-3857 or
National Parole Board, Prairies Region <i>www.npb-cnrc.gc.ca</i>	1-866-789-INFO
Thunder Bay Crisis Response Service	345-5564
Thunder Bay Indian Friendship Centre	345-5840
Thunder Bay Sexual Assault/Sexual Abuse Counselling & Crisis Centre	345-0894 or (24 Hour Crisis Line) 344-4502
Thunder Bay & Area Victim Services	684-1051
Victim Information Support Line (Referrals for counselling in your area and Victim Notification regarding release of offenders in provincial institutions. Not a crisis line.)	1-888-579-2888

Children's Services:

Beendigen Inc. Programs and Services	622-1121 or 344-9579
Children's Aid Society	343-6100 or 1-800-465-3905
Children's Centre Thunder Bay	343-5000
Dilico Anishinabek Family Care	623-8511 or 1-800-465-3985
Kid's Help Phone	1-800-668-6868



www.norwestchc.org • 1-866-357-5454 (toll free)