



## Thunder Bay

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# Victim Services

As a victim of crime, you may need medical attention, emotional support, or financial assistance. Services are available to you; whether or not you decide to report a crime to the police.

A victim is any person whose personal rights have been violated by criminal, violent or aggressive acts. Victims may suffer physical injury, financial loss, and experience such emotions as anger, fear, guilt, confusion and helplessness.



For more information,  
visit:

[www.crevc.ca/en](http://www.crevc.ca/en)  
[www.canadajustice.ca](http://www.canadajustice.ca)

### What Can You Do

- If you or someone else is hurt, call 911
- If you or someone else is in danger, get yourself or others to a safe place, such as a shelter, and call the police (911)
- Know Your Rights - See fact sheet

Fact Sheet submitted by the Victim/Witness Assistance Program.  
This guide is based on the Wellness Guide, copyrighted by the Regents of the University of California.

## Where to Find Help

### 24 Hour Crisis Lines:

Beendigen Inc. Crisis Home	346-4357
Centre des Femmes Francophones du Nord-Ouest de l'Ontario	1-877-336-2433
Faye Peterson Transition House	345-0450 or 1-800-465-6971 (Voice & TDD)
Kid's Help Phone	1-800-668-6868
Thunder Bay Crisis Response Service	346-8282
Thunder Bay Sexual Assault/Sexual Abuse Counselling & Crisis Centre	344-4502 or 1-866-311-5927

### Protection:

Emergency	911
Anishinabek Police Services (Fort William First Nation)	625-0232
Nishnawbe-Aski Police Services (for NAN communities) (General Headquarters)	1-800-654-6277
O.P.P. Thunder Bay	1-888-310-1122
Thunder Bay Police (non-emergency)	684-1200

### Counselling, Support, and Information:

Anishnawbe Mushkiki	343-4843
Assaulted Women's Helpline	1-866-863-0511
Beendigen Inc. (24 Hour Crisis Line)	346-4357 or (toll free) 1-888-200-9997
Catholic Family Development Centre	345-7323
Centre des Femmes Francophones du Nord-Ouest de l'Ontario	684-1955 or (toll free) 1-888-415-4156
Thunder Bay Counselling Centre	684-1880
Faye Peterson Transition House	345-0450 or 1-800-465-6971
Correctional Service of Canada Regional Victim Liaison Coordinator (federal offenders from northwestern Ontario)	1-306-975-4850
Victim Information Ontario Office (Kingston)	613-634-3857 or
National Parole Board, Prairies Region	1-866-789-INFO
	<a href="http://www.npb-cnfc.gc.ca">www.npb-cnfc.gc.ca</a>
Thunder Bay Crisis Response Service	346-8282
Thunder Bay Indian Friendship Centre	345-5840

Thunder Bay Sexual Assault/Sexual Abuse Counselling & Crisis Centre 345-0894 or  
(24 Hour Crisis Line) 344-4502

Thunder Bay & Area Victim Services 684-1051  
(24 Hour Crisis Line)

Victim Information Support Line 1-888-579-2888  
(Referrals for counselling in your area and Victim Notification regarding release of offenders in provincial institutions. Not a crisis line.)

### Children's Services:

Beendigen Inc. Programs and Services	622-1121 or 344-9579
Children's Aid Society	343-6100 or 1-800-465-3905
Children's Centre Thunder Bay	343-5000
Dilico Anishinabek Family Care	623-8511 or 1-800-465-3985
Kid's Help Phone (24 Hour Crisis Line)	1-800-668-6868

### Other Shelters:

Salvation Army Booth Centre (Men's Hostel) 345-7319

### Court Support / Legal Assistance:

Court Advocate (Thunder Bay Sexual Assault/Sexual Abuse Counselling & Crisis Centre)	345-0894
Criminal Injuries Compensation Board	1-800-372-7463
Crown Attorney's Office (Ontario Court of Justice) (Superior Court of Justice)	625-1620 343-2720
Family Duty Council	623-1920
Family Law Office/Legal Aid Ontario	346-2950
Kinna-aweya Legal Clinic (Thunder Bay)	344-2478 or 1-888-373-3309
Legal Aid Ontario	345-1972
Nishnawbe-Aski Legal Services	622-1413
Victim Assistance Unit (Thunder Bay Police)	684-1290
Victim/Witness Assistance Program (Ministry of the Attorney General)	625-1627
Victim Information Support Line (Referral for counseling. Not a crisis line)	1-888-579-2888